

Outsourced IT, cloud and supply chains : monitoring and risk management

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agement and project organization
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MONITORING THE OUTSOURCED IT

9.00 How to monitor IT service providers ?

- What are the expectations for FINMA for third party service monitoring?
- What are the roles and responsibilities of banks vs their IT service providers?
- What are the key risk areas that need to be taken into account for monitoring activities?
- What are the most common approaches for IT provider monitoring?

Louis Binswanger

MONITORING THE CLOUD PROVIDERS

9.40 Outsourcing on the public cloud: security concerns and FINMA's expectations

- What are the preoccupations and expectations of FINMA?
- What banks are expected to do regarding the cloud providers? How to monitor cloud service providers ?

Alexander Locher

10.20 Coffee break

MONITORING THE SUPPLY CHAINS

10.40 Monitoring of supply chains

- Monitoring of nth-party: Regulatory requirements, contractual considerations, challenges and good-practices in the market
- Monitoring of third parties: Managing key and emerging risks stemming from third parties, incl. concentration risk and risks arising from advanced technologies

Hans Ulrich Bacher

RISK MANAGEMENT OF OUTSOURCED ACTIVITIES

11.40 Less risk for more risk: the outsourcing paradox or how to organise the risk analysis and the risk management of outsourced activities

- The impact of outsourcing: distinguishing the consequences in terms of risk capacity, risk appetite, risk tolerance and overall risk profile.
- Is outsourcing mandatory? Roles and responsibilities of the governing bodies and senior management in assessing the internal organization and the required competencies in light of the institution's strategy and business model.
- Selection, instruction and supervision of the service provider: what are the governance and organizational challenges when implementing outsourcing arrangements?
- Distinguishing between outsourced expertise and expertise in outsourcing: how can appropriate oversight of a service provider be exercised without being a specialist in the outsourced activities?

Jérôme Desponds

12.20 End of the Conference

ZURICH, TUESDAY 9 JUNE 2026, 9.00-12.20, ZURICH SHERATON HOTEL / ONLINE

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AF 1498

I register to the seminar "Outsourced IT, cloud and supply chains" in Zurich on 9 June 2026.

I will attend in the conference room I will attend online on Zoom.

Full name

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